

GM CUSTOMER CARE AND AFTERSALES
DCS3420
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 24, 2014

Subject: 14735 - Safety Recall
Front Passenger Air Bag Inflator Module

Models: 2003-2005 Pontiac Vibe
Currently Registered or Previously Registered in Alabama,
Florida, Georgia, Hawaii, Louisiana, Mississippi, Texas,
Guam, Puerto Rico, Saipan, U.S. Samoa or U.S. Virgin Islands

To: All General Motors Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, Used Vehicle Sales Manager,
and Warranty Administrator

General Motors is releasing Safety Recall 14735 today. Please see the attached bulletin for details.

Customer Letter Mailing

Customer notification letters were sent to vehicle owners located in Florida, Hawaii, Puerto Rico and U.S. Virgin Islands via FedEx over-night delivery on October 23, 2014. Additional letters will be sent via FedEx over-night delivery to vehicle owners in the other involved states and protectorates in the near future. A copy of the letter can be found on the last page of the bulletin.

Global Warranty Management (GWM)

The Investigate Vehicle History screen in GWM will be updated in the near future.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in the near future.

END OF MESSAGE
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